



URBAN  
SQUARE



# MAINTENANCE, REPAIR & REMOVAL

Urban Square not only install new glass systems, we also cover the repair and maintenance of the systems we install and can offer this for systems installed by others. With over 30 years working with glass we have a wealth of knowledge and experience covering a vast array of different manufacturer's designs.

[www.urbansquare.net](http://www.urbansquare.net)

We are dedicated to giving you the very best product and service with a focus on quality and affordability.

Urban Square offer a wealth of knowledge and experience within the architectural glass industry. Our friendly team is made up of project managers and skilled operatives, many who have worked in the glass industry for over 25 years.

We serve customers from across the UK, building long term relationships as their glazing systems partner for current and future projects.

We work with architects, designers, main contractors, interior fit out companies and direct with end users in Commercial, Industrial and the Domestic sector. We offer the widest range of glazing systems on the market and are not tied to any one manufacturer enabling us to ensure each project is matched with the optimum fitting system.

Our ethos is simple, to provide the best solution at the most affordable price.

We hope you enjoy our finished product as much as we enjoy providing them to you. If you have any questions or comments, please don't hesitate to contact us.

Regular maintenance to doors and partitions should be carried out on a 6 month or 12 month basis depending on the amount of traffic in the space.

Basic maintenance such as cleaning the glass using the correct chemicals and cleaners will keep the surface clean and scratch free. Our knowledge of handling glass and knowing how systems are meant to perform allows us to immediately identify risks and categorise any that are severe. The majority of maintenance programs deal solely with doors, ensuring they open smoothly and do not rub on the floor or have trouble closing and locking. We not only cover doors, we also look at the partitions themselves to make sure the tracks are secure and the joints intact.

After any visit we will supply a detailed report indicating what has been done and highlighting any further works necessary. We will also prioritise anything we find which may cause a risk to staff.

Please remember that although systems will often last well beyond 10 years, the mechanical parts must be checked regularly and regular cleaning and the choice of cleaning agents is paramount.



**GET IN TOUCH TODAY FOR A QUOTE**

Please contact us for a no obligation quote and survey if required.  
Call 01707 657872 or email [sales@urbansquare.net](mailto:sales@urbansquare.net)

## Preventative maintenance offsets the likelihood for repair but general wear and tear will mean certain parts still need to be changed or repaired during

A repair is something we all want to avoid. It can be as a result of a maintenance inspection leading to the replacement of a moving part such as a door lever, floor spring or hinge or something more serious such as a broken glass panel as a result of an accident.

We cover repairs to all the major European manufacturers systems. If a system is discontinued we will advise the most suitable alternative. If a glass panel breaks we replace in the shortest time possible (depending on the type of glass) with clear toughened panels replaced in as little as 2 or 3 days.

We will also advise on how to prevent the same happening again and offer solutions to remove the distress or inconvenience caused in future. For example we can apply safety film to existing toughened glass panels so if a panel does explode again the glass remains intact and small fragments do not scatter around the vicinity.

In all cases a preventative maintenance program to inspect glass doors, partitioning, floors and balustrades is a very good way to offset costly and unwarranted repairs with the lifetime cost of the system lower in the long term much the same way as following the manufactures maintenance program for a car.



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## Businesses need to adapt and evolve to meet the needs of their workforce and to meet the expectation of customers.

Systems installed 10 years ago, whilst still functional may no longer be attractive. Solid partition walls and laminated glass partitions with thick vertical pillars were commonplace in the 80's and 90's but are no longer desirable even though they remain fit for purpose. Seamless glass partitioning and thick glass balustrades for offices, hotels and homes are becoming the norm so it's out with the old and in with the new!

We are happy to remove and dispose of any old, unwanted system when installing a brand new solution. We can also add to existing systems or change the configuration of a system to make the most use of what's existing.

Please remember it only takes a quick phone call or very short email to get things moving. We can often provide a maintenance quote or repair cost by return without a survey and can be on site the next day so if you require a maintenance quote or your glass door is rubbing on the floor please don't delay in getting in touch so we can be of service.



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